# HELP MAXIMIZE YOUR MACHINE'S PERFORMANCE, LIFESPAN, AND RESALE VALUE.

Our CCM program ensures that your machine is expertly maintained by Cat Dealer Techs at each planned maintenance interval. Receive on-time, expert service using only Genuine Cat Parts and Fluids from the start of your machine's lifecycle.

With ongoing dealer-performed maintenance, you'll be confident you're meeting maintenance guidelines and avoiding costly downtime. If you eventually sell or trade in your machine, its CCM designation will give your potential buyer comfort the machine has been maintained to factory standards with original Cat parts. These benefits provide another unique advantage to our customers.



**WANT TO LEARN MORE?** Contact your dealer or visit Cat.com/CertifiedMaintained.

CAT CUSTOMER VALUE AGREEMENTS (CVA) MAKE IT EASY! ANY CVA WITH DEALER LABOR AND MEETING OMM REQUIREMENTS SINCE INITIAL DELIVERY IS ELIGIBLE FOR A CCM CERTIFICATION.

## HERE'S HOW THE CCM PROGRAM WORKS

The following steps can be taken to achieve CCM status for your machine:



# **Ensure Excellence and Reliability with CAT Certified maintained Equipment**



Why Choose CAT Certified Maintained? Unmatched Expertise Enhanced Reliability Optimized Performance Cost Savings Peace of Mind Rigorous inspection Genuine CAT Parts

# CAT CERTIFIED® MAINTAINED (CCM) VALUE PROPOSITION

Amplifies CVA Value Proposition at Point of Sale (POS) and Throughout the Machine Lifecycle

Proves All Required Maintenance was Performed by a Cat Dealer Using Genuine Cat Parts and Fluids

# **CUSTOMER BENEFITS**

#### **Verified Maintenance**

On-demand access to the CVA-covered machine's maintenance history report

#### **Help Improve Resale Value**

Maintenance history certificate and machine signage to support resale value and speed relative to other used equipment

## **CVAs Save Money And Time**

Cat Filters Can Extend Component Life By Up To **50%**,

Lower Fuel Injector Cost Per Hour By Up To **80%**.

Cat Fluids Can Get Up To 2x Longer Engine Life

## **Our Commitment to you**

The CAT certified maintained program is a treatment to our commitment to quality and customer satisfaction. We stand behind every machine that earns this certification, ensuring it meets your highest expectations for performance and reliability

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